



**Ken
Field**

*Owner of Slate
Belt Energy
Services*

Exclusively in the Blue Valley Times

Comfort Emergencies

When you are in the business of repairing things, it seems like something is always broken. When I first started doing emergency service in the early 80s it seemed like every time I was about to call it a day the phone would ring and someone had no heat. That's no joke when it's below freezing outside because if pipes freeze overnight, the situation gets even worse.

For the most part though, the emergencies were about freezing pipes, not cold toes. Today the emergency classification has expanded to 12 months and everything from "a little chilly" in the winter to "a little warm" in the summer. I'm not complaining about having work, but it does concern me slightly that many people can only survive in a small window of temperatures. It's not unusual for customers to pay a premium price for a service call at 9pm because the air conditioning isn't working. I may be old school but I wouldn't even get my tools out for my own house at that time of night. I'm not even convinced that an air conditioning breakdown should be classified as an emergency unless someone's health is at stake. I recently had to go out on a Sunday because the customer was leaving for vacation and didn't want their cats to be in a hot house while they were gone. If I don't offer the same service that every other company does, then I'm a dinosaur and we all know what happened to them.

The supply chain is still causing delays in getting parts and that has frustrated some customers. I have more parts on hand now than ever before because nobody wants to wait for anything and I never know if I will be able to get a part the same day. To say my job is more complicated now than it was 20 years ago is an understatement. I used to have repair manuals for each brand. Now it's either done through an app or we need to call technical support for diagnosis on computerized equipment. A 2 hour wait is not unusual for some manufacturers.

Many people are already using some sort of alternate heat source in the winter like pellets or woodstoves but that won't be possible in the summer for cooling. The mentality that you need your house to be 72° or less all summer may need to be adjusted. Adjusting your comfort zone to 75 in summer and 65 in the winter would be a great help in reducing cost. Until then, I will be on duty to keep systems working and temperatures stable.

Ken Field is the owner of Slate Belt Energy and Field's Service, Inc. As a certified energy rater and contractor, he is qualified to assess every aspect of energy usage and prescribe solutions to save energy. He can be reached at 610-759-6306 or email Ken@FieldsService.com

**COMPUTER
NETWORKING &
REPAIR**

MICROSOFT WINDOWS 10 UPGRADE

"OVER 25
YEARS OF
EXPERIENCE"
James Albanese

HOME - BUSINESS - GOV'T - EDUCATION
NON-PROFIT - SENIOR CITIZEN
SALES * SERVICE * SUPPORT



INFORMATION TECHNOLOGY
SPECIALIST



*** Microsoft Windows 7 Support/
Updates ENDS January 14th, 2020
* Upgrade your existing Windows 7
or 8 Computer For UNDER \$200**

**Call to Schedule your Windows 10 Upgrade
Today!**

**WINDOWS COMPUTER SALES, SETUP,
INSTALLATION, DATA TRANSFER & TRAINING**

www.compnr.com/service@compnr.com

368 Blue Valley Drive Bangor **610-588-8700**

Slate Belt Energy Services

SBE

610-599-8832

**We service and Install
all brands and types
of heating systems.**

24 hour emergency service

Low Interest financing. Credit cards accepted.
Certified in all aspects of energy conservation.

www.SlateBeltEnergy.com

**40th Annual
National Night Out
in Roseto Borough
August 1, 2023
5-8 pm
Roseto Ballpark**

Buzz Lightyear

LVHN- MedEvac

National Guards

ADT- National Sponsor for NNO

Columbia Fire Co #1

Blue Valley Rescue

Roseto Police with Kids ID

Shawnee Baking Co.

Dinky's Ice Cream

Miss Julie's Dance Studio

Elks' Drug Awareness

Vinny's Pizza

and much more.

**ENROLL
NOW!**

FUSIA DANCE CENTER

Lead. Create. Inspire

Join FuSia Dance Center in their 8th season of dancing! FuSia's positive learning environment and nurturing staff provide dance education to both recreational & pre-professional students! With over 100 classes to choose from including acro, ballet, creative dance, contemporary, dance basics, hip hop, jazz, jumps & turns, modern, mommy & me, and tap, there is truly something for everyone!

New families can bring this flyer for \$15 off your first month's tuition!

**2123 WEST MAIN STREET, STROUDSBURG, PA
570-421-7895 ~ INFO@FUSIADANCE.ORG
WWW.FUSIADANCE.ORG**